



doctorlink is our new online service where you

- Access advice
- Request Fit/Sick Notes

Sign-up is simple and you can create an account here

<https://app.doctorlink.com/roysiasurgery/register>

For all urgent appointments, we ask that you undertake a symptom assessment through doctorlink. Sign up via our practice website.

The symptom assessment will ask you a number of questions to help to identify your problem.

The outcome of your assessment will direct you to the right treatment, whether emergency care, your GP, nurse or self-care.

If your outcome indicates that an appointment is required at your GP Practice, you simply click on the “request an appointment” button.

Once the request has been submitted, you will then be contacted by the Practice Team, to arrange an appointment within the identified timeframe (as outlined in the outcome of your symptom checker).

**The information you provide will be shared with our clinical team (where appropriate) and will assist in providing robust information of your problem to the required clinical team member prior to your appointment.**

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